

Eurogloss Prestige

Terms and Conditions

Bookings:

A booking is an arrangement made between the client (You, Your, Yourself) and Eurogloss Prestige (We, Us, I), this can be made in person, by any means of electronic media (email, SMS, fax, phone etc) between said parties. We will lock-in a date, time and the location as well as the particulars of the vehicle for the work to be carried out. Once we take a reservation, we hold that time slot open for you and turn away other potential customers in order to ensure your time frame. For this reason we are sure you will understand why we have introduced a cancellation fee.

Cancellation Policy:

We require 24 hours notice if you wish to cancel or rearrange the day or time for which the service was contracted/requested. Other arrangements can be possible on contacting us prior to the scheduled service. Cancellation must be done by telephone. A 50% cancellation fee (of the total amount charged for the service) is applied to notice given in less than 24 hours.

Paint Correction Consultation:

A Paint Correction Consultation consists of:

1. Taking a Paint Evaluation via an Electronic Paint Thickness Gauge (EPTG), to read your vehicles top layer to see how much paint there is.
2. Machine Polishing half the bonnet for swirl marks and/or scratches, so you can experience the before and after results first hand.

The Paint Evaluation via the EPTG and Machine Polishing takes approximately one (1) hour at the cost of \$75.00 (Inc GST).

Accessories:

All care will be given but no responsibility will be taken for any items left on or inside the vehicle. Anything not removed will be cleaned around.

Payment:

Payment for car detailing services is due in full at time of service, part payment or deposit maybe required in advance for some services. Payment can be made with Cash, or Electronic Funds Transfer (EFT). Payment must be transacted by 11:59pm on the day work is completed. If EFT is your chosen method of payment, you will be requested to provide proof of transaction). Cheques **WILL NOT** be accepted without prior arrangement. **GST WILL NOT BE WAIVED** under any circumstances.

We reserve the right to change, adjust or remove any of our prices, services or conditions of service without prior notice or consultation.